

These instructions are intended to help your children have a fun and safe experience. Please read and follow all safety and rental instructions listed below. Use common sense at all times.

GENERAL USE & SAFETY RULES

1. It is the responsibility of the hirer to ensure that all users operate the equipment safely to avoid injury or damage.
2. A responsible adult must supervise the equipment at all times.
3. No adults are allowed on the bouncy castle unless it has been specifically hired for adult use. Otherwise, it is strictly for children only. Children and adults must not use the equipment at the same time.
4. Always ensure the equipment is not overcrowded. Limit users according to age and size. Mixed ages should not use the equipment together.
5. Boisterous behaviour, rough play, flips, or somersaults are strictly prohibited.
6. No food, drinks, chewing gum or sharp objects are allowed on or near the equipment.
7. All footwear, glasses, jewellery, badges and sharp items must be removed before use.
8. Face paints, party poppers, coloured streamers or silly string must not be used on or near the equipment.
9. No smoking or barbecues are permitted near the equipment.
10. No pets are allowed on or near the equipment.
11. Climbing on walls, beams or the outside of the equipment is dangerous and strictly prohibited.
12. Do not allow users to sit or bounce on the front step of the bouncy castle. This step is for access only.
13. Anyone with a history of back or neck problems, or who is feeling unwell, should not use the equipment.
14. If the equipment is not being used, switch off the blower at the mains.
15. No one should be on the equipment while inflating or deflating.
16. Keep all children away from the blower and electrical equipment at all times.
17. In wet weather, the equipment may become slippery. Use should be supervised carefully, and if conditions worsen, use must stop.
18. In the event of heavy rain, it is strongly recommended that the equipment is switched off.
19. If the equipment fails for any reason, all users must leave immediately.
20. Do not move or tamper with the equipment or electrical setup.
21. The hirer is responsible for any damage caused by misuse or negligence.
22. Equipment must be returned in a clean and undamaged condition. Additional charges may apply for cleaning, damage or loss of earnings if the equipment is made unusable.

DEPOSITS

A 20% non-refundable deposit is required to secure all bookings. Bookings are not confirmed until the deposit has been received. The remaining balance must be paid on or before the day of hire, unless otherwise agreed.

CANCELLATION POLICY

- The 20% deposit is non-refundable under all circumstances.
- For event hires, cancellations made between 7 to 14 days before the booking date will still be subject to the 20% charge.
- Cancellations made within 7 days of the booking date may be subject to further charges depending on preparation and costs already incurred. If you need to cancel or rearrange, please contact us as soon as possible and we will do our best to help.

WEATHER CONDITIONS

Inflatable Fairs reserve the right to cancel or stop use of equipment due to unsafe weather conditions, including strong winds or heavy rain. Safety is our priority at all times. Where possible, we will offer an alternative date.

DISCLAIMER

All persons using this equipment do so at their own risk. The hirer is fully responsible for any injury or damage resulting from misuse or failure to follow these terms and conditions. A competent adult must supervise the equipment at all times during hire. Inflatable Fairs cannot accept responsibility for any injury caused to users or damage to property during the hire period.

AGREEMENT

I hereby agree to abide by the terms and conditions listed above.

Hire Date: _____ Signed: _____ Name (Responsible Adult 18+): _____

PRODUCTS HIRED

- Bouncy Castle • Blowers • Mats • Extension Leads • Soft Play Equipment • Ball Pool

Payment Received: _____

Thank you for booking with Inflatable Fairs – we hope you have a fantastic event!